BRIDGING THE GAP BETWEEN ACADEMIC AND ADMIN

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Student Services Manager, Frances King School of English



CAREER PATH

- 2012 Accountancy
- 2017 ELT teacher
- 2018 QA & Exams Co-Ordinator 50/50
- 2019 Student Services Manager 75/25

ACADEMIC & ADMIN COMBINED

HOW DO THEY COMPLEMENT EACH OTHER?

TRANSFERABLE SKILLS

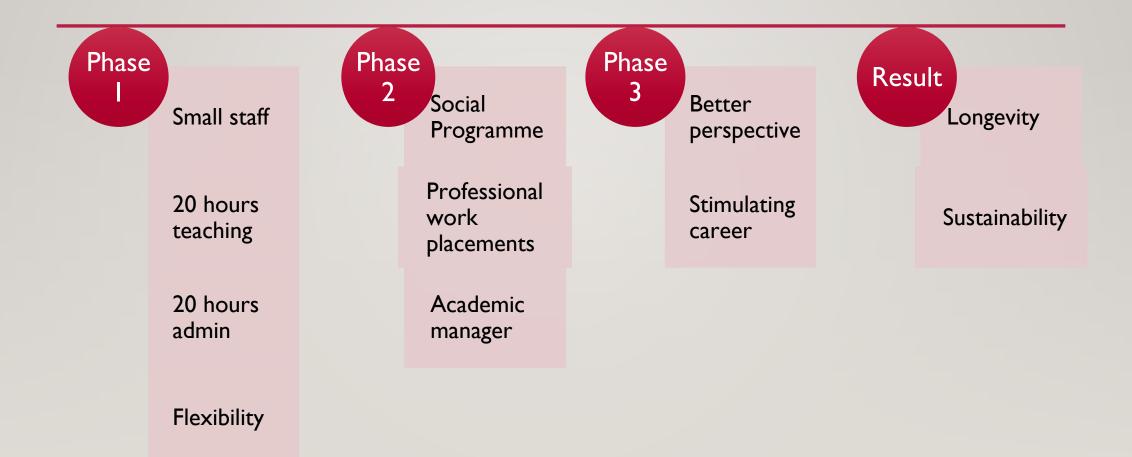
- Administrative duties
- Technology
- Building relationships
- CPD sessions skill swap

ALPHA COLLEGE

A "Learning-Teaching" Environment



ALPHA COLLEGE OF ENGLISH



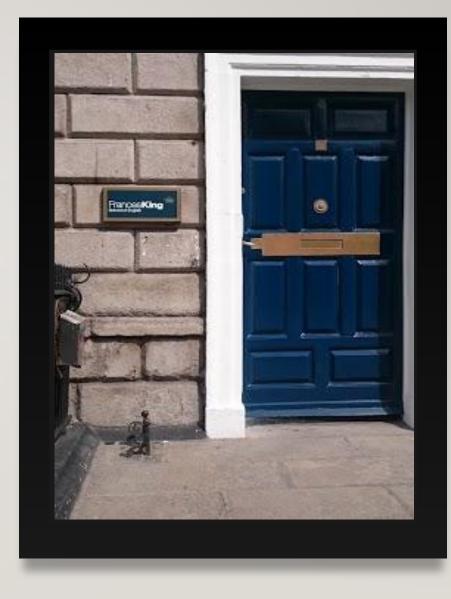
FRANCES KING SCHOOL OF ENGLISH

Admin staff – qualified ELTs

Emergency cover

Last minute bookings

Flexibility on classes



STUDENT RESPONSE

- Teachers "counsellors"
- Approachable admin
- Break down barriers



BENEFITS

SCHOOL

- Flexibility
- Staff knowledge
- Longevity & stability

STAFF

- Stimulating work
- Avoid "burn-out"
- "Real" career

THANK YOU!